Minneapolis
Convention Center



GUEST SERVICES QUICK GUIDE

MINNEAPOLIS CONVENTION CENTER (MCC) GUEST SERVICES RESOURCES

PARKING AT THE MCC

The MCC has partnered with four City of Minneapolis parking ramps to increase attendee convenience. All ramps are connected through the skyway system and are located within two blocks.

For more information about parking, visit our **Public Event Parking Options** page.

FRIENDLY REMINDER: Steer clear of bike lanes when parking. It's a no-go zone and you will be ticketed and towed. Please keep the streets clear for cyclists and find a designated parking spot.

VISITOR INFORMATION CENTER

The Visitor Information Center (VIC) is located in the Main Lobby. It is staffed 8:00am-4:30pm daily.

MOBILITY RENTALS

Available on a first come, first serve basis we provide mobility rentals at our Visitor Information Center (VIC).

Electric Scooters: $50/day
Wheelchairs: $25/day

If there is no one available at the VIC, please contact the Command Center at **612-335-6040**.

LACTATION LOUNGE

There are two Lactation Lounges located on the 2nd floor accessible with a room code.

Seasons Lactation Lounge: Code 0116
200 Lobby: Code 1129

SINGLE STALL RESTROOMS

There are three single stall (family) restrooms on-site accessible with room code in these locations.

Lobby A: Code 232323
Lobby B: Code 232323
200 Lobby: Code 232323

LOST & FOUND

All lost and found is brought to the Command Center located in between Lobbies C & D. If you've lost something, please call the Command Center at **612-335-6040** or visit our **Lost & Found** page to see if your item has been turned in.

SAFETY REMINDERS AT THE MCC

If you need emergency assistance or want to report suspicious activity during your visit, you can contact our **Command Center at 612-335-6040**. Guests are encouraged to save this number in their cell phone.

Security escorts are available to the 3rd Avenue and Plaza parking ramps. Contact our Command Center for service.

If you see suspicious activity, report to the Command Center and remember the **"5 W's"**

- **WHO** did you see
- **WHAT** did you see
- **WHEN** you saw it
- **WHERE** it occurred
- **WHY** it's suspicious

QUESTIONS? 612-335-6040
MCCCommandCenter@minneapolismn.gov